



# HandPunch Terminals

*Biometric Time and Attendance Solutions for Quick Serve Restaurants*

## Take a bite out of labor costs and improve customer service.

In the labor-intensive, labor-dependent QSR environment, the right time and attendance tools can play a big role in streamlining operations and minimizing costs. You need time to focus on what's most important: guest satisfaction. Satisfied customers mean increased sales and repeat business. Our products can help you reach these goals.

### Control labor costs and boost profits

For QSRs, labor represents a substantial business expense. Add to that increasing minimum wages, lawsuits by employees, and high turnover, and you have a pressing need to tightly manage labor expenses.

HandPunch biometric time clocks—in conjunction with a comprehensive, integrated labor management application—allow you to maximize your labor resources while minimizing your expenses. The HandPunch uses Ingersoll Rand's proven biometric technology to capture a three-dimensional image of the employee's hand each time he or she clocks in. The hand geometry (size and shape) are used to verify their identity. No fingerprints or palm prints are utilized. The range of HandPunch systems lets you choose just the right size for your business, whether that means 25 users or over 30,000. Plus, HandPunch terminals can communicate over Ethernet, modem and/or direct serial connection providing consolidated time and attendance data to support multi-unit operators. This complete solution significantly reduces back-office processing time, for even greater savings.



## BENEFITS

- Eliminate buddy punching and cut down on time theft
- Gain precise labor data and optimize staffing
- Increase customer satisfaction with fast service, well-managed facilities
- Reduce back-office processing with integrated applications
- Choose just the right size solution that expands as your business grows

## Improve customer service, improves sales

When you're staffed properly, it shows. Facilities are clean, employees' smiles come easy and customers receive quick service. Speed of service and higher same-store sales are no coincidence: When service is good, lines move faster, sales per labor hour increase, order values rise, and customer balk (losing a customer) is eliminated. A comprehensive labor solution that includes HandPunch helps you achieve these goals. HandPunch systems

deliver accurate, strategic data and forecasts—which also contribute to excellent service by ensuring that you are staffed properly at each shift.

## Eliminate buddy punching

Do you know who is clocking in? Sometimes it's not so obvious. With conventional time and attendance systems, buddy punching — when one employee clocks in for another — happens quite frequently. Studies show that time theft occurs in almost every organization, every day. And consider this: Just 5 minutes is equivalent to 1 percent of an employee's daily pay. How many unearned minutes can your organization afford? With HandPunch biometric verification, it's impossible for one employee to punch in for another. You will always know who's on the clock and who's not — it's that simple.

## Why HandPunch?

We have over 150,000 reasons why you should use a HandPunch: our satisfied customers. HandPunch technology is user friendly, durable and proven for accurate labor management.



In the QSR environment, HandPunch terminals eliminate the need for a badge, and give you the option of moving the clocking function away from your front of house. And because HandPunch is a secure biometric credential, there's no need for a manager to clock in employees.



## Clients

Our unique biometric technology has allowed many QSR brands to control their labor costs. Here are just some of the companies that have achieved significant ROI by implementing HandPunch:



## About Ingersoll Rand

Ingersoll Rand is a diversified industrial firm with more than 135 years of technical innovation. Celebrating its 100th year on the NYSE, IR is proud to provide products, services, and integrated solutions that turn work into progress.

## More Information

For more information on the HandPunch family of products, go to [www.handreader.com](http://www.handreader.com)

## Ingersoll Rand

1520 Dell Avenue  
Campbell, CA 95008  
Tel 408.341.4100  
[www.handreader.com](http://www.handreader.com)

HandPunch® is a registered trademark of Ingersoll Rand. Specifications subject to change. Please check with your system vendor for details. © 2006 Ingersoll Rand Company Limited Pub No. IR-TA-1529